

# Privacy Statement

Tohnichi Europe is an affiliate of the Japanese company Tohnichi Manufacturing Co., Ltd (together referred to as 'Tohnichi').

This privacy policy applies to users' personal information that is gathered from their use of the website [www.global-tohnichi.com](http://www.global-tohnichi.com) and information gathered when you enter into a trade relationship with us.

## **Identity of the data controller**

Tohnichi Europe is the data controller of all information you submit when you order goods or when you are a supplier for Tohnichi Europe.

When you are visiting our website, Tohnichi Manufacturing and Tohnichi Europe jointly determine the purposes and means of processing your personal data, as joint data controllers.

## **Collection and purpose of use**

Tohnichi Europe will gather personal information, such as contact details, from customers and suppliers for the purpose of customer and/or supplier management.

Tohnichi may require personal information within the extent necessary when a user contacts Tohnichi with an inquiry or requests for materials. This personal information shall be used only for the following purposes:

- To reply appropriately to the user's inquiry (regarding Tohnichi products, services or other relevant information).
- To make proposals that could improve a user's business, and to provide information on new products.

We will not disclose or provide personal information to any third party except on the following occasions:

- In the event of a need to disclose it to a Tohnichi-affiliated company or distributor in order to make an appropriate response;
- In the event of a need to disclose it, within the extent necessary, to a company entrusted with operations or a business partner with whom a confidentiality agreement has been signed;
- In the event of being required to do so by law, ordinance or regulation.

## **Data subject requests**

If you have any questions about the protection of your personal information or the exercise of your rights, you can contact us at any time by writing to Tohnichi Europe or by sending an e-mail to Tohnichi Europe via the contact information listed below ('Contact').

Once your personal information is subject to processing, you have several rights as data subject as listed below:

- Right to access your personal data
- Right to rectification
- Right to delete your data
- Right to restrict the processing of your data
- Right to object to the processing of your data
- Right to withdraw your consent
- Right to complain to the supervisory authority.

In the event of a request as stated above, Tohnichi will first verify whether the request comes from the individual whose personal information it is by asking for an identification document, and will then act appropriately.

## **Duration of storage**

We use your personal data to the extent necessary and only with the aim of pursuing the purposes described above. Once the aim no longer exists, we commit to delete the personal data, unless archiving them is required by law, at international, European or national level.

**Security measures to protect personal data**

Tohnichi Europe has implemented adequate security measures in order to maintain integrity and security and prevent accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, personal data transmitted, stored or otherwise processed.

**Other relevant considerations**

Tohnichi may, when circumstances warrant, make modifications to the method of handling personal information as set out on this webpage.

**Contact**

To make an inquiry concerning Tohnichi's handling of personal information, contact:

**Tohnichi Europe**  
Industrieweg 27  
3190 Boortmeerbeek  
Belgium  
Email:Europe@tohnichi.com